NHS

17.05.2019

Jeff Worrall
Director of Performance &
Improvement – Midlands

Cardinal Square – 4th Floor
10 Nottingham Road
Derby
DE1 3QT

T: 0300 123 2107
E: jeff.worrall@nhs.net

David Pearson
Nottingham and Nottinghamshire STP Lead

Sent via email

Dear David Pearson

STP Elective Care Transformation Plans

I am writing to you to set out the agreed national and regional transformation priorities for elective care in 2019/20 and to request that each STP develops an Elective Care Transformation Plan that draws together all the key elective care transformation initiatives being undertaken within the STP. The plans should include the following workstreams:

- Performance Management

- Reducing Long Waiters

- Theatre Productivity

- First Contact Practitioner

- Ophthalmology (EyesWise)

- Outpatient Transformation

- Capacity Alerts

- Advice and Guidance

Appendix 1 below outlines in more detail the requirements for each priority. It would be helpful to set your initiatives within the context of the broader management of referrals and the delivery of Right Care and GIRFT priorities, and the productivity opportunities identified in the Model Hospital. The Region intends to allocate monies to STPs to aid planning and management of the elective priorities (to be confirmed in due course).

There is no pre-defined format for the plans, but STPs should look to develop short strategic documents with a focused set of actions that can be presented to the relevant STP board or oversight group.

STPs should submit a draft version of their plan by 28 June 2019 to your Elective Care Transformation Lead for review. Final versions should be submitted by 26 July 2019.

NHS England and NHS Improvement

The new NHS Midlands Improvement team is keen to support the above priorities through a range of initiatives and will also be targeting support to a number of additional areas including Data Quality & Access, Endoscopy, Outpatient Transformation and Theatres. More detail will be shared in due course.

If you have any queries on this letter, please speak to your Elective Care Transformation Lead.

Yours sincerely

Jeffrey Worrall

Regional Director of Performance and Improvement

Appendix 1 – Regional Elective Priorities for STPs

Performance Management
- Set out the approach to the management of STP RTT waiting lists along with the anticipated impact and benefits.

Reducing Long Waiters
- Actions to ensure that there should be no reportable 52 week waits from Q3 onwards.
- Delivery of a targeted reduction in 40+ week waits by end of Q2 (scale to be agreed with each system)
- Implementation of 6-month choice (as per national guidance due to be published in due course).

Theatre Productivity
- Develop a system theatre productivity improvements plan, including identifying opportunities to share capacity and activity across systems.

First Contact Practitioner for MSK
- Expand current STP pilots to cover a population of circa 150,000.
- Take part in national evaluation processes.
- Develop plans for full five-year rollout across STP.

Ophthalmology (EyesWise)
- Complete actions from the Ophthalmology High Impact Intervention on failsafe prioritisation and clinical audit.
- Ensure that no patients are "Lost to follow up" and that patients are seen within at least 25% of the timeframe for their intended date for follow up.
- Develop implementation plans to follow through on conclusions from Eye Health Capacity Reviews.

Outpatient Transformation
- Implement learning from Elective Care Specialty Handbooks to transform outpatient provision where appropriate and take part in Targeted Transformation work where opportunities arise.
- Develop detailed and phased plans from to deliver on long term plan commitment to reduce face to face OP attendances by 30% by 2023.

Capacity Alerts
- Develop local monthly processes to identify services across the STP that would benefit from Capacity Alerts.
- Ensure that Capacity Alerts are in place in the STP during quarter two.

Advice and Guidance
- Identify areas where Advice and Guidance functionality can be exploited to improve outcomes for patients and reduce demand on secondary care.